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## **SouthTech Makes Several New Hires, Promotes Two** New Additions to Both Client Care & Sales Teams

SARASOTA, FL (April 1, 2020) - SouthTech, a provider of technology support and service for small businesses, has hired several engineers and recently promoted two team members to higher positions. Eric Arana, Al Bernel, and Stephen Nguyen have all joined the Client Care team in recent months. Arana, a Systems Support Specialist, joins the team directly from the Microsoft Store at University Town Center and has extensive training on programs such as Microsoft Teams. Bernel, Systems Engineer, has an extensive technical background and is experienced with MSP work. Nguyen, also hired as a Systems Support Specialist, was actually a SouthTech intern approximately five years ago and has since returned to the team as a full-time employee.

The two promotions were granted to an intern and a full-time team member respectively. Nathan Shicks, an intern who recently completed his apprenticeship program with the company, was hired on full-time to join the Centralized Services team. Dyllan Rivers was promoted from his role as Sales Associate to Client Account Manager. As a Client Account Manager, Rivers has a list of clients he is responsible for communicating with regularly and promoting inside sales.

### **About SouthTech**

Since 1994, SouthTech has been southwest Florida's premier provider of professional and managed technology solutions. Their highly experienced team of certified experts are results driven and dedicated to delivering the highest level of service from a complete suite of IT solutions, including managed services, cloud and hosting solutions, unified communications, advanced computer networks and data security. We become our clients' trusted IT Navigators by using a highly strategic approach that aligns technology to their desired business goals.

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